



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

Further to my letter dated 30 April 2020, as a valued member of the Sundale community, I wanted to provide you with an update and outline what Sundale is undertaking to monitor the COVID-19 situation (formally known as novel coronavirus) and some of the changes we are about to implement.

Thank you for your support and discipline over the past two months. Your considered actions have helped minimise the threat of COVID-19 entering a Sundale Care Centre or Retirement Community.

As always, Sundale will continue to support you and the wider community through COVID-19 for as long as it takes.

Retirement Communities

In line with recommendations from the Queensland Government, visitors and team members should not enter a Sundale Retirement Community if:

- They have been diagnosed with COVID-19 and have not finished their isolation;
- They returned to Queensland from overseas or interstate within the past 14 days;
- They have been in contact with someone who has had a confirmed case of COVID-19 within the past 14 days;
- They have a fever or [symptoms of a respiratory infection](#) such as a cough, sore throat or shortness of breath.

At all times, residents must:

- Keep physical distancing - stay at least 1.5 metres away from others;
- Make sure there is at least 4 square metres per person when indoors;
- Practice hand hygiene;
- Practice respiratory hygiene;
- Regularly clean and disinfect your environment.

In Stage 1 of the [Queensland Government's Roadmap to Easing Restrictions](#), up to five visitors from separate households may gather in homes.

Activities

The following activities may take place with up to 10 people:

- Outdoor, non-contact activities;
- Religious ceremonies or attend a place of worship;
- Weddings with a maximum of 10 guests;
- Funerals with a maximum of 20 mourners if indoors, or 30 mourners if outdoors (there is a maximum of three funeral officials in both scenarios).

Facilities

The following facilities may reopen for a maximum of 10 people:

- Outdoor areas such as public barbecue facilities;
- Shared facilities such as dining halls, swimming pools, tennis courts, outdoor gyms, libraries, games rooms, and common sitting areas;
- Restaurants and cafes operating as a business within a village may reopen, following the [COVID SAFE checklist for restaurants and cafes \(PDF\)](#);
- Meetings held by the resident committees can go ahead with up to 10 people in attendance (if that is not practical, you must hold your meetings via either video or teleconferencing).

Beauty salons

Beauty salons located in Sundale's Care Centres will remain closed.

Meetings

It's essential all residents adhere to the *Queensland Government's Roadmap to Easing Restrictions* recommendations, especially at resident committee meetings.

Resident Committee Presidents will ensure restrictions are not breached and will implement a framework which requires residents to register to attend a committee meeting.

Residents must also adhere to physical distancing recommendations and practice good hand and respiratory hygiene at meetings.

Cleaning

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it's essential residents thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in Sundale's clubhouses.

Sundale will also methodically clean and disinfect clubhouses once a week.

Thank you for your ongoing support.

Yours sincerely,



Danielle Mackenzie
Sundale CEO