



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

Further to the letter dated 1 February 2021, as a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

GREATER MELBOURNE – HEALTH ALERT

If you have been in Greater Melbourne on or after January 29 and arrived into Queensland you should [get tested](#) immediately – even if you do not have symptoms – and isolate until you receive a result.

Residents who have been to Greater Melbourne on or after January 29 and arrived into Queensland must contact Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au) immediately.

Residents are encouraged to check the [Department of Health and Human Services website](#) regarding the venues of concern. Advice from Victoria is that those people should isolate for 14 days. Please follow that advice if you are in Queensland. If you've been to any of these venues, please call 13HEALTH (13 43 25 84).

As a precaution, Queensland Health has restricted visitors to vulnerable facilities including aged care, hospitals, disability accommodation and corrective services.

There is no decision at this time to close the border but we are asking Queenslanders to reconsider travel to Victoria.

TRAVEL – WESTERN AUSTRALIA

Specific parts of Western Australia remain declared [COVID-19 hotspots](#).

- Anyone who arrives in Queensland from Metropolitan Perth, Peel or the South West regions of Western Australia from 7.55pm AEST 31 January 2021 must quarantine in government arranged accommodation at their own expense.
- Anyone who is already in Queensland that has been in Metropolitan Perth, Peel or the South West regions of Western Australia since 1am AEST 25 January 2021 should [get tested](#) and isolate until they receive a negative result.
- Residents who have been to Metropolitan Perth, Peel or the South West regions of Western Australia since 1am AEST 25 January 2021 must contact Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au) immediately.
- Anyone entering Queensland who has been in any part of Western Australia in the 14 days prior to arriving in Queensland will be required to complete a [Queensland Border Declaration Pass](#).

CLUBHOUSES / HUBS

Sundale's Clubhouses remain open.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m² per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none">• Main area – 42 persons maximum• Snooker area – 15 persons maximum <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none">• Main area – 35 persons maximum• Snooker area – 12 persons maximum• Cinema – 12 persons maximum (using alternative seating) <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

PREVENT THE SPREAD:

- Stay home if you are sick;
- If you have any [COVID-19 symptoms](#), no matter how mild, [get tested](#) then isolate at home until you get the results and your symptoms resolve;
- Stay 1.5 metres away from other people—think two big steps;
- Wash your hands with soap and water, or hand sanitiser;
- Leave a location if it is crowded.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering Sundale.

Yours sincerely,



Michelle McGowan
Executive Manager Aged Care and Community Services