



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

As a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

CONTACT TRACING – COVID-19

Active contact tracing alerts

Queensland has current contact tracing alerts and related public health advice for people who have been in:

- The [Brisbane Airport - International terminal, Queensland](#) on 29 April 2021
- The [Greater Sydney region of New South Wales](#) on or since 30 April 2021
- The [Melbourne Airport, Victoria](#) on 21 April 2021
- The [Perth and Peel regions of Western Australia](#) on or since 17 April 2021
- [New Zealand](#) on or since 17 April 2021

Residents who have been at any of the [listed](#) locations at the relevant times must contact **Sundale Retirement Villages Manager, Leigh Kersnovske (0448 560 331 or leigh.kersnovske@sundale.org.au)** immediately, regardless of whether they have symptoms.

Queensland locations

Isolate and test contacts – quarantine immediately and get tested on or after the fifth day after being at the location

If you have been to any of the [listed](#) locations at the relevant times you must:

- [quarantine at home](#) immediately;
- [get tested](#) on or after the fifth day after being at the location listed below and continue to quarantine until you receive a negative result;
- complete the [contact tracing self-assessment](#). This information would allow Queensland Health to contact you if required;
- watch for [COVID-19 symptoms](#) and [get tested](#) if you feel unwell.

Casual contacts – monitor for symptoms

If you have been to any of the [listed](#) locations at the relevant times you should:

- monitor for [COVID-19 symptoms](#);
- If any symptoms occur, [get tested](#) and quarantine at home until you receive a negative result.

Interstate exposure venues – quarantine at home and wait for advice

An interstate exposure venue is identified by another state, territory or Queensland safe travel zone country. This is a place where a person who has been diagnosed with COVID-19 has been.

New South Wales exposure venues

If you have been to any of the below interstate venues at the specified time and date you should:

- immediately travel by private transport directly to your home or accommodation and quarantine
- [get tested](#) at your earliest opportunity
- complete the online [contact tracing self-assessment](#). If you are unable to complete the online contact tracing self-assessment, please call 13HEALTH (13 43 25 84).

Please check the [NSW Government website](#) for the most current list of exposure sites.

Victoria exposure venues

If you have been to any of the [listed](#) interstate exposure venues at the relevant times you must:

- call 13 HEALTH (13 43 25 84)
- immediately travel by private transport directly to your home or accommodation and quarantine until you receive instructions from Queensland Health
- complete the [contact tracing self-assessment](#). If you are unable to complete the online contact tracing self-assessment, please call 13 HEALTH (13 43 25 84).

Please check the [Victoria Government website](#) for the most current list of exposure sites.

Western Australia exposure venues

If you have been to any of the [listed](#) interstate exposure venues at the relevant times you must:

- call 13 HEALTH (13 43 25 84)
- immediately travel by private transport directly to your home or accommodation and quarantine until you receive instructions from Queensland Health
- complete the [contact tracing self-assessment](#). If you are unable to complete the online contact tracing self-assessment, please call 13 HEALTH (13 43 25 84).

Please check the [WA Government website](#) for the most current list of exposure sites.

New Zealand exposure venues

If you have been to any of the [listed](#) interstate exposure venues at the relevant times you must:

- call 13 HEALTH (13 43 25 84)
- immediately travel by private transport directly to your home or accommodation and quarantine until you receive instructions from Queensland Health
- complete the [contact tracing self-assessment](#). If you are unable to complete the online contact tracing self-assessment, please call 13 HEALTH (13 43 25 84).

Please check the [New Zealand Government website](#) for the most current list of exposure sites.

Historic venue information

The [listed](#) locations were visited by a person who had COVID-19 more than 14 days ago. These venues are part of an active cluster investigation.

If you have been to any of the locations at the relevant times you should:

- if you have COVID-19 symptoms [get tested](#) immediately and [quarantine at home](#) until you receive a negative result
- if you have been unwell after visiting one of these venues, see your GP
- continue to monitor for [COVID-19 symptoms](#) and [get tested](#) if you feel unwell.

CLUBHOUSES / HUBS

Sundale's Clubhouses remain open.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry.

- Be willing to undergo a screening process (including temperatures / previous travel);
- Maintain social distancing;
- Stay at least 1.5 metres away from others;
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene.

Sundale residents and visitors are not permitted to enter a Sundale Clubhouse / Hub if they answer **yes** to any of the screening questions or if their temperature is more than 37.5 degrees.

In accordance with the Queensland Government's 2m² per person when indoors directive the following limits also apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none">• Main area – 42 persons maximum• Snooker area – 15 persons maximum <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none">• Main area – 35 persons maximum• Snooker area – 12 persons maximum• Cinema – 12 persons maximum (using alternative seating) <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone's health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;

- Small bottles of hand sanitiser, which are now available upon entry;
- Antibacterial wipes;
- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also methodically clean and disinfect all Clubhouses / Hubs once a week.

BUS TRIPS

The Sundale-wide bus schedule will continue to detail availability and dates, however, capacity restrictions remain in place.

I appreciate the modified schedule reduces capacity and in some instance's availability, however, aggressive behaviour and/or violence towards Sundale team members or other residents will not be tolerated.

The passenger limits, which ensure social distancing is maintained, reflect the restrictions put in place by the Queensland Government.

This decision priorities the health, safety and wellbeing of Sundale team members and residents and acknowledges advice from Queensland Health.

Prior to boarding:

To manage expected demand and to ensure a safe environment, the following measures remain in place.

Prior to travel, the organiser (Sundale Retirement Community representative) of the bus trip will need to accurately fill out the Bus Outing Record Form and nominate a responsible person to conduct temperature checks prior to departure and ensure hygiene protocols are followed.

- Prior to boarding the bus, each passenger must undergo a screening process, including temperature checks;
- Passengers must sanitise their hands prior to boarding the bus;
- Bus drivers may refuse entry if a passenger displays any flu like symptoms.

Boarding:

- Passengers will be provided with wipes to clean frequently touched surfaces, including seats, seatbelts and handles, etc.

During:

- Passengers must sanitise their hands prior to re-boarding the bus following a designated stop.

End of trip:

- The bus must be thoroughly cleaned at the conclusion of the bus trip.

Additional:

- Air conditioning will be set to 'fresh-air';
- The Sundale bus driver will oversee seating arrangements on the bus to ensure passengers maintain social distancing;
- Passengers must maintain social distancing when boarding and disembarking the bus;
- Passengers seated at the rear of the bus will board first and disembark last.

Sundale will also thoroughly clean and disinfect busses prior to each trip.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering Sundale.

Yours sincerely,



Danielle Mackenzie
Sundale CEO