



SUNDALE

CREATING COMMUNITIES SINCE 1963



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11 June 2021

COVID-19 (novel coronavirus) update

As a valued team member based at Sundale HQ, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

HQ

Sundale has made the considered decision to keep HQ closed until at least Monday (14 June 2021).

The decision is in response to a growing list of exposure locations on the Sunshine Coast which were visited by a COVID-19 positive couple.

SUNDALE CARE CENTRES - RESTRICTED ACCESS

Sundale has made the considered decision to extend visitor restrictions at its Care Centres until next week, despite no confirmed cases of COVID-19 at any Sundale Care Centre or Retirement Communities.

Restrictions at Sundale's Care Centre's include:

- Visitors
 - Will be assessed on a case-by case basis
 - Only people providing an essential purpose will be allowed to enter
 - End of life visits will still be allowed
- Residents
 - May only leave the facility to receive health care, attend a funeral or for an emergency or compassionate reason

In partnership with Queensland Health, Sundale will continue to review this decision.

CONTACT TRACING

Sundale team members who have been to any of the below locations at the relevant times, must notify their manager immediately.

CLOSE CONTACTS

If you have been to this location in Queensland at the relevant times you must:

- immediately travel by private transport directly to your home or accommodation and [quarantine](#)
- [get tested](#) at your earliest opportunity
- complete the online [contact tracing form](#)

If you are unable to complete the contact tracing form, please call 134 COVID (134 268).

After you complete the contact tracing self-assessment you will be contacted by Queensland Health.

- continue to [quarantine](#) until you are contacted by Queensland Health

Date	Place	Suburb	Arrival time	Departure time
Saturday 5 June 2021	McDonalds Goondiwindi BP Complex Cunningham Hwy	Goondiwindi	7.25am	8am
Sunday 6 June 2021	The Pocket Espresso Bar - dine in only 6 Seaview Terrace	Moffat Beach	1.55pm	2.30pm
Sunday 6 June 2021	Coffee Cat on Kings Beach 4/8 Levuka Ave	Kings Beach	3.20pm	4.40pm
Monday 7 June 2021	The Coffee Club - Caloundra Shopping Centre (formerly Stocklands Shopping Centre) Shop 30 & 31, 47 Bowman Rd	Caloundra	10.50am	11.05am
Monday 7 June 2021	Both female and male toilets near JB Hi-Fi - Kawana Shoppingworld 119 Point Cartwright Dr	Buddina	12.50pm	1.15pm
Monday 7 June 2021	Foodcourt - Kawana Shoppingworld 119 Point Cartwright Dr	Buddina	1.30pm	2.20pm
Monday 7 June 2021	Gloria Jeans, Kawana Shopping World Shop 401, Kawana Shoppingworld, 119 Point Cartwright Dr	Buddina	1.30pm	2.20pm

Tuesday 8 June 2021	Male toilet near IGA Baringa White's Supa IGA 1 Edwards Terrace	Baringa	3.45pm	3.55pm
Tuesday 8 June 2021	Coffee shop inside Baringa White's Supa IGA 1 Edwards Terrace	Baringa	3.45pm	4pm
Tuesday 8 June 2021	Female toilets near IGA Baringa White's Supa IGA 1 Edwards Terrace	Baringa	4pm	4.15pm

CASUAL CONTACTS

If you have been to this location in Queensland at the relevant times you must:

- immediately travel by private transport directly to your home or accommodation and [quarantine](#)
- [get tested](#) at your earliest opportunity
- complete the online [contact tracing form](#)

If you are unable to complete the contact tracing form, please call 134 COVID (134 268).

- continue to [quarantine](#) until you are contacted by Queensland Health

Date	Place	Suburb	Arrival time	Departure time
Saturday 5 June 2021	Caltex Super Petrol Station Toowoomba Ruthven and James st (Eastern side of Ruthven)	Toowoomba	10.30am	10.35am
Sunday 6 June 2021	Sunnys @ Moffat 10 Seaview Terrace	Moffat Beach	1.55pm	2.30pm
Monday 7 June 2021	Caloundra Shopping Centre (formerly Stocklands Shopping Centre) 47 Bowman Rd	Caloundra	10.30am	11.45am

Monday 7 June 2021	Kmart - Women's section & self-checkout - Caloundra Shopping Centre (formerly Stocklands Shopping Centre) Cnr Bowman Rd & First Ave	Caloundra	11.05am	11.35am
Monday 7 June 2021	Bunnings Caloundra Bathroom aisle and self-checkout 54 Caloundra Rd	Caloundra	12pm	12.40pm
Monday 7 June 2021	JB Hi-Fi - Kawana Shoppingworld 119 Point Cartwright Dr	Buddina	1.10pm	1.40pm
Monday 7 June 2021	Coffee club at Kawana Shoppingworld 119 Point Cartwright Dr	Buddina	1.22pm	1.25pm
Tuesday 8 June 2021	Bunnings Caloundra Bathroom Aisle 54 Caloundra Rd	Caloundra	11.20am	11.45am
Tuesday 8 June 2021	IGA Baringa White's Supa IGA 1 Edwards Terrace	Baringa	3.45pm	4.15pm

NEW SOUTH WALES

Prior to entering Queensland, the COVID-19 couple also visited multiple sites in regional New South Wales.

Sundale team members who have been to any of the [listed](#) locations at the relevant times, must notify their manager immediately.

VICTORIA

From 11 June 2021, parts of Victoria are declared COVID hotspots.

Sundale team members who have been to any of the [listed](#) locations at the relevant times, must notify their manager immediately.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'DM', with a horizontal line extending to the right.

Danielle Mackenzie
Sundale CEO