



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

As a valued member of the Sundale community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

SUNDALE CARE CENTRES - RESTRICTED ACCESS

In response to news a COVID-19 positive woman, visited multiple locations on the Sunshine Coast, Sundale has made an informed decision to restrict access at its Care Centres until further notice, despite no confirmed cases of COVID-19 at any Sundale Care Centre or Retirement Community.

The decision means visitor restrictions at Sundale's Care Centres are now in place.

This considered decision also acknowledges concerns the current exposure venue list may grow.

Restrictions at Sundale's Care Centres include:

- Visitors
 - Will be assessed on a case-by case basis
 - Only people providing an essential service will be permitted to enter
 - Sundale will assist visitors with family members in palliative care or for the purpose of end-of-life support
- Residents
 - May only leave the facility to receive health care, attend a funeral, or for an emergency or on compassionate grounds

In partnership with Queensland Health, Sundale will continue to review this decision.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,

Danielle Mackenzie
Sundale CEO