



SUNDALE

CREATING COMMUNITIES SINCE 1963



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15 July 2021

## COVID-19 (novel coronavirus) update

As a valued member of the Bindaree Care Centre community, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

### RESTRICTIONS EASED

The Queensland Government will ease COVID-19 restrictions at Care Centres throughout Queensland from 6am tomorrow morning (excluding 11 Local Government Areas in South East Queensland).

### BINDAREE CARE CENTRE

In line with [Residential Aged Care Direction \(No.2\)](#), from 6am tomorrow morning (16 July 2021), Bindaree Care Centre will be reclassified as a *Non-Restricted Residential Aged Care Facility*.

Visitors must:

- Wash their hands before entering and leaving the facility;
- Practise physical distancing;
- Limit their contact with other persons at the facility.

From 6am tomorrow morning, care recipients can leave Sundale for a range of reasons, including but not limited to:

- Exercise;
- Attending small family gatherings (as long as physical distancing can be maintained);
- Receiving or accessing health care including mental health and allied health services;
- Receiving end of life support or Palliative Care;
- Attending a funeral;
- Visiting another residential aged care facility.

**Sundale will require 48 hours notification of any care recipient leave requests. This is to ensure sufficient time is allocated to undertake all relevant risk assessment processes prior to the care recipient's leave commencing.**

**Visitors must register their intent to visit by either booking online via the [Sundale website](#) or by contacting their Care Centre.**

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Michelle McGowan', with a small flourish at the end.

Michelle McGowan  
Executive Manager Aged Care and Community Services