



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

As a valued Sundale team member, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

RESTRICTIONS EASED

Whilst the Queensland Government will ease COVID-19 restrictions throughout South East Queensland from 6am tomorrow morning (23 July 2021), Sundale's Care Centre's will maintain appropriate restrictions for at least another week.

MASKS

Despite the easing of restrictions, any person (other than a resident) must not enter, or remain on, the premises of a Sundale residential aged care facility without wearing a single use surgical face mask.

Note – a person who does not, or is unable to wear a face mask, will not be permitted entry to a Sundale residential aged care facility.

VISITORS

From 6am tomorrow morning (23 July 2021), visitors must:

- **Register their intent to visit by either booking online via the [Sundale website](#) or by contacting their Care Centre.**
- Wash their hands before entering and leaving the facility;
- Practise physical distancing;
- Limit their contact with other persons at the facility.

From 6am tomorrow morning (23 July 2021), care recipients can leave Sundale for a range of reasons, including but not limited to:

- Exercise;
- Attending small family gatherings (as long as physical distancing can be maintained);
- Receiving or accessing health care including mental health and allied health services;
- Receiving end of life support or Palliative Care;
- Attending a funeral;
- Visiting another residential aged care facility.

Sundale will require 48 hours notification of any care recipient leave requests. This is to ensure sufficient time is allocated to undertake all relevant risk assessment processes prior to the care recipient's leave commencing.

CONTACT TRACING

Sundale team members are being reminded to check the [Queensland Health](#) website prior to any shift for the latest COVID-19 information, including current contact tracing alerts and related public health advice.

Sundale team members who have been to any of the [listed](#) exposure venues at the relevant times, must follow the health advice and notify their manager immediately, prior to entering any Sundale facility or building.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,



Danielle Mackenzie
Sundale CEO