



SUNDALE

CREATING COMMUNITIES SINCE 1963



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COVID-19 (novel coronavirus) update

As a valued Sundale team member, I wanted to provide you with an update and outline Sundale's current approach to managing the COVID-19 situation.

SUNDALE CARE CENTRES – RESTRICTED ACCESS

In response to the evolving COVID-19 situation, particularly the expanding list of contact tracing locations and the ongoing vulnerable facility restrictions in South East Queensland, Sundale has made the considered decision to extend some restrictions at its Care Centres until at least Wednesday, 28 July 2021.

Sundale will review this decision on a daily basis.

CARE RECIPIENTS

Care recipients are permitted to leave Sundale's Care Centres for the following reasons:

- To receive or access health care
- To attend a funeral
- In the case of emergency or on any other compassionate grounds

VISITORS

Family and friends can visit loved ones residing in a Sundale Care Centre in a designated visiting area.

Visitors will be assessed on a case-by-case basis and must:

- **Register their intent to visit by either booking online via the [Sundale website](#) or by contacting their Care Centre**
- Wash their hands before entering and leaving a designated visiting area
- Practise physical distancing.

MASKS

Any person (other than a resident) must not enter, or remain on, the premises of a Sundale residential aged care facility without wearing a single use surgical face mask.

Note – a person who does not, or is unable to wear a face mask, will not be permitted entry to a Sundale residential aged care facility.

CONTACT TRACING ALERTS

Sundale team members are being reminded to check the [Queensland Health](#) website prior to any shift for the latest COVID-19 information, including current contact tracing alerts and related public

health advice.

Sundale team members who have been to any of the [listed](#) exposure venues at the relevant times, must follow the health advice and notify their manager immediately, prior to entering any Sundale facility or building.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering any Sundale facilities.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'DM', is positioned above the typed name.

Danielle Mackenzie
Sundale CEO