



SUNDALE

CREATING COMMUNITIES SINCE 1983



1800 786 325



enquiries@sundale.org.au



144 Currie Street,
Nambour QLD4560

ABN: 33 436 160 489

ACN: 164 270 946

5 January 2022

COVID-19 (novel coronavirus) update

As COVID cases increase in the community, I wanted to provide you with an update and outline Sundale’s current approach to managing the COVID-19 situation, which is being led by the COVID-19 Response team.

CLUBHOUSES / HUBS

Sundale’s Clubhouses remain open.

Any persons entering a Sundale Clubhouse / Hub **MUST** comply with the following Conditions of Entry to help protect the health and wellbeing of the Sundale community.

- Sign-in using the Check In Qld app or sign-in sheet;
- Maintain social distancing (stay at least 1.5 metres away from others);
- Make sure there is at least 2 square metres per person when indoors;
- Practise hand hygiene;
- Practise respiratory hygiene such as coughing into your elbow.

A mask covering the nose and mouth must also be worn at all times, unless it is unsafe.

In accordance with the Queensland Government’s one person per 2m² when indoors measures, the following limits apply:

Location	Capacity
Coolum Waters Clubhouse	50 persons maximum
Coolum Waters – The Hub	50 persons maximum
Palmwoods Gardens Village Clubhouse	<ul style="list-style-type: none"> • Main area – 42 persons maximum • Snooker area – 15 persons maximum <p>Please note, 50 persons only are permitted to be in the Palmwoods Garden Village Clubhouse at any one time.</p>
Rotary Garden Village Clubhouse	<ul style="list-style-type: none"> • Main area – 35 persons maximum • Snooker area – 12 persons maximum • Cinema – 12 persons maximum (using alternative seating) <p>Please note, 50 persons only are permitted to be in the Rotary Garden Village Clubhouse at any one time.</p>

Sundale has also implemented additional measures at its Clubhouses to help protect everyone’s health and safety, including:

- Hand sanitiser stations, which are to be used before touching door handles;
- Small bottles of hand sanitiser and antibacterial wipes which are available upon entry;

- Maximum room and floor capacity signs, which remind residents and visitors of the importance of social distancing and the maximum amount of people allowed in each room.

To help protect the health and wellbeing of all residents and to minimise the threat of COVID-19 entering a Sundale Retirement Community, it is essential residents and visitors thoroughly clean and disinfect all surfaces at the conclusion of all gatherings in a Sundale Clubhouse / Hub.

Sundale will also frequently clean and disinfect all Clubhouses / Hubs.

BUS TRIPS

The Sundale-wide bus schedule will continue to detail availability and dates, however, capacity restrictions remain in place.

I appreciate the modified schedule reduces capacity and in some instances availability, however, passenger limits, which ensure social distancing is maintained, prioritises the health, safety and wellbeing of Sundale team members and residents and acknowledges advice from Queensland Health.

Masks:

A mask covering the nose and mouth must also be worn at all times, unless it is unsafe.

Prior to boarding:

To manage expected demand and to ensure a safe environment, the following measures remain in place.

Prior to travel, the organiser (Sundale Retirement Community representative) of the bus trip will need to accurately fill out the Bus Outing Record Form and nominate a responsible person to conduct temperature checks prior to departure and ensure hygiene protocols are followed.

- Prior to boarding the bus, each passenger must undergo a screening process, including temperature checks;
- Passengers must sanitise their hands prior to boarding the bus;
- Bus drivers may refuse entry if a passenger displays any flu like symptoms.

Boarding:

- Passengers will be provided with wipes to clean frequently touched surfaces, including seats, seatbelts and handles, etc.

During:

- Passengers must sanitise their hands prior to re-boarding the bus following a designated stop.

End of trip:

- The bus must be thoroughly cleaned at the conclusion of the bus trip.

Additional:

- Air conditioning will be set to 'fresh-air';
- The Sundale bus driver will oversee seating arrangements on the bus to ensure passengers maintain social distancing;
- Passengers must maintain social distancing when boarding and disembarking the bus;
- Passengers seated at the rear of the bus will board first and disembark last.

Sundale will also thoroughly clean and disinfect busses prior to each trip.

Sundale will continue to work with Queensland Health and make responsible, considered decisions to help minimise the threat of COVID-19 entering a Sundale Retirement Community.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'H Sharpley', written in a cursive style.

Helen Sharpley
Interim Sundale CEO